

TERMS & CONDITIONS

Please ensure that there is adequate access for all of the activities including towing the cave and the wall. The cave requires a large swing to enter through gaps and usually onto sites. We must be able to take our vehicles to the site of the activity as they are large and heavy. If you foresee a problem with this, please speak to head office straight away.

A 20% non-refundable deposit is required with the completed Booking Form to secure your booking – cheques can be made payable to Odin Events Ltd, alternatively, BACS payment can be made into sort code 40-40-31 account number 91430394. The outstanding balance will be due 7 days before the event.

Please return this booking form either through email or by post: **Odin Events Ltd, 1 Myrtle Cottages, Uppergate, Ingleton, North Yorks, LA6 3BD**

Any event which is booked for a specific time and overruns will be invoiced retrospectively at our hourly rate.

Cancellation must be notified in writing no later than 28 days prior to the date of hire. Late cancellation is subject to the following:

27 - 21 days - ¼ of the arranged booking fee

20 - 14 days - ½ of the arranged booking fee

13 - 8 days - ¾ of the arranged booking fee

Cancellation within 7 days – 100% of the arranged booking fee

Please note, event organisers are advised to take 'Wet Weather Insurance' in the event of adverse weather. Odin Events will still attend your event in the case of bad weather, however, will only operate the activities when deemed safe to do so.

Payment terms – Odin Events will invoice the hirer 14 days prior to the event. The invoice will need to be paid 7 days before the event. Please phone the office if you wish to pay by card.

No contract shall exist between Odin Events (the company) and the client until the company has received the appropriate deposit. No variation of these conditions shall form part of any contract between the Company and the client unless it is confirmed in writing by the Company and the client.

The standard operating day is six hours.

If after acceptance of the booking the Company agrees with the client to alter any aspect of the booking, the company shall make best endeavours to effect such alteration, but if for whatever reason the Company is unable to do so, the client shall be bound by the original booking.

The Company reserves the right to exclude or refuse any person at any time prior to or during the activity if, in the Company's opinion, that person's condition or behaviour is not compatible with the general enjoyment and well-being of other customers or the safe operation of the activity. In this instance the Company will give no refund of the cost of the activity.

Our staff have the right to work in a safe environment and any activity will be suspended or ceased in the event of any risk to personnel welfare due to violent or abusive behaviour. No compensation will be paid or refund given if cancellation or change by the Company is brought about by war, strikes, disaster, terrorist activities, fire, flood, industrial action, quarantine, extreme weather conditions or any other event outside the control of the Company.

The Company shall not be liable for any loss or damage to any property of any person undertaking an activity or any loss, delay, inconvenience, fatal or other injuries or illness suffered by that person unless caused by proven negligence of the Company or its employees.

Unauthorised interference with any safety equipment provided by Odin Events for the safe operation of the activity is prohibited.

Legal action may be taken against anyone found causing willful damage the Company's equipment.

Odin Events will supply all climbers' safety equipment. Access to the equipment outside of the official period of supervised operation is prohibited.

Clients participate in this activity entirely at their own risk. The Company accepts no responsibility for loss or damages whatsoever or howsoever caused to personal belongings and effects. The Climbing Wall can be used in the event of wet conditions. We therefore do not offer refunds on the grounds of adverse weather on the day of the activity. Climbing may have to be suspended in the event of high winds (>30mph) and thunderstorms. Our staff will be responsible for giving permission to restart climbing when deemed safe to do so. It is the client's responsibility to record any medical or parental permission. Odin Events will not take responsibility for documenting attendance and ensuring parental collection at the end of the activity. All participants must speak and understand English for the safety instructions.

The customer should ensure that adequate access is provided for a 4x4 vehicle and turning area for the vehicle plus trailer. We will not attempt to deliver to site if restricted access is likely to cause damage to our equipment. The client will remain liable for full costs if the equipment cannot be delivered to the site designated for operating the activity.

Odin Events will not take responsibility for any damage to the ground surface from our equipment, however we will take all precautions to preserve the surfaces we operate on.

These Terms and Conditions concern the relationship between the client and the Odin Events Limited.